



STRATEGIC PLAN 2023-2027

OUR MISSION - TO INSPIRE OUR COMMUNITY TO LEARN, CONNECT AND THRIVE

In the spring of 2022, a dedicated committee set out to identify what the Waterbury community wants and needs from its public library. Data was gathered over several months through focus groups, one-on-one interviews and community surveys.

Based on these results three overarching goals were identified along with a multitude of ideas to pursue in the coming years. Each goal and its related objectives represents a component of the community's vision for the future of the Waterbury Public Library.

AWARENESS AND OUTREACH

To enhance the Library's reputation as a vibrant, valuable and meaningful community resource, engaging a diverse population of users and partners, both inside and outside the building.

PEOPLE AND PLACE

To expand the Library's role as a welcoming, useful, accessible and safe space, meeting the needs of all community members, partners and staff.

COLLECTIONS AND PROGRAMS

To ensure that the Library provides a diverse, relevant and thoughtful range of books, digital resources and programming aimed at fostering life-long learning and growth.

*The full strategic plan will be available on our website by winter 2023 at:
waterburypubliclibrary.com/strategic-plan*

Questions and comments can be directed to Library Director Rachel Muse.